

Supporting Data

12

This chapter includes census data for Wisconsin, which libraries can use to compare to their local situations. The census data in tables 12.1–12.9 include current Wisconsin statistical information on age, race and ethnic background, living arrangements for people over age 65, literacy indicators, poverty status, and disabilities. A copy of the survey questions and a summary of the responses for the DLTCL's Survey of Library Services to Adults with Special Needs, completed in 2002, is included to provide more detail on the information cited in the previous chapters.

TABLE 12.1. Age Distribution: 2000

	Wisconsin		
	Number	% of Total	% Change from 1990
All Persons	5,363,675	100.0%	9.6%
0 to 4	342,340	6.4%	-5.1%
5 to 17	1,026,416	19.1%	10.6%
18 to 24	520,629	9.7%	1.6%
25 to 44	1,581,690	29.5%	2.3%
45 to 64	1,190,047	22.2%	33.4%
65 to 79	501,982	9.4%	2.5%
80 years and over	200,571	3.7%	24.2%
Males	2,649,041	100.0%	9.7%
0 to 4	175,041	6.6%	-5.5%
5 to 17	526,664	19.9%	9.5%
18 to 24	265,664	10.0%	3.4%
25 to 44	797,512	30.1%	3.1%
45 to 64	592,650	22.4%	26.2%
65 to 79	225,502	8.5%	5.7%
80 years and over	66,008	2.5%	21.0%
Females	2,714,634	100.0%	7.9%
0 to 4	167,299	6.2%	-5.2%
5 to 17	499,752	18.4%	9.6%
18 to 24	254,965	9.4%	-0.3%
25 to 44	784,178	28.9%	1.3%
45 to 64	597,397	22.0%	23.8%
65 to 79	276,480	10.2%	-0.2%
80 years and over	134,563	5.0%	18.7%
Total Urban	3,663,643	100.0%	48.6%
0 to 4	242,228	6.6%	30.2%
5 to 17	679,693	18.6%	56.3%
18 to 24	404,741	11.0%	37.7%
25 to 44	1,100,609	30.0%	36.2%
45 to 64	760,491	20.8%	76.2%
65 to 79	330,569	9.0%	42.2%
80 years and over	145,312	4.0%	87.1%
Total Rural	1,700,032	100.0%	-30.0%
0 to 4	100,112	5.9%	-42.7%
5 to 17	346,723	20.4%	-29.7%
18 to 24	115,888	6.8%	-46.9%
25 to 44	481,081	28.3%	-34.9%
45 to 64	429,556	25.3%	-6.8%
65 to 79	171,413	10.1%	-33.3%
80 years and over	55,259	3.3%	-34.1%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 1; 1990 Census of Population and Housing, Summary Tape File 1a.

TABLE 12.2. **Living Arrangements of Persons Aged 65 and Over: 2000**

	Wisconsin		
	Number	% of Total	% Change from 1990
Total 65+	702,553	100.0%	7.9%
Living alone	207,206	29.5%	7.9%
In households, not alone	444,090	63.2%	8.6%
In group quarters	51,257	7.3%	2.3%
Urban 65+	475,881	100.0%	53.4%
Living alone	151,954	31.9%	57.7%
In households, not alone	283,221	59.5%	49.4%
In group quarters	40,706	8.6%	67.5%
Rural 65+	226,672	100.0%	-33.5%
Living alone	55,252	24.4%	-42.3%
In households, not alone	160,869	71.0%	-26.7%
In group quarters	10,551	4.7%	-59.1%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 1; 1990 Census of Population and Housing, Summary Tape File 1a.

TABLE 12.3. Persons by Race, Sex, and Hispanic Origin: 2000

	Wisconsin		
	Number	% of Total	% Change from 1990
All Persons	5,363,675	100.0%	9.6%
White alone	4,769,857	88.9%	n/a
Black or African American alone	304,460	5.7%	n/a
American Indian and Alaska Native alone	47,228	0.9%	n/a
Asian alone	88,763	1.7%	n/a
Native Hawaiian and Other Pacific Islander alone	1,630	0.0%	n/a
Some other race alone	84,842	1.6%	n/a
Two or more races	66,895	1.2%	n/a
Total Nonwhite	593,818	11.1%	n/a
Not of Hispanic/Latino origin	5,170,754	96.4%	7.8%
Hispanic/Latino origin	192,921	3.6%	107.0%
Males	2,649,041	100.0%	10.7%
White alone	2,352,880	88.8%	n/a
Black or African American alone	147,206	5.6%	n/a
American Indian and Alaska Native alone	23,462	0.9%	n/a
Asian alone	44,070	1.7%	n/a
Native Hawaiian and Other Pacific Islander alone	836	0.0%	n/a
Some other race alone	46,884	1.8%	n/a
Two or more races	33,703	1.3%	n/a
Total Nonwhite	296,161	11.2%	n/a
Not of Hispanic/Latino origin	2,544,518	96.1%	8.5%
Hispanic/Latino origin	104,523	3.9%	116.2%
Females	2,714,634	100.0%	8.6%
White alone	2,416,977	89.0%	n/a
Black or African American alone	157,254	5.8%	n/a
American Indian and Alaska Native alone	23,766	0.9%	n/a
Asian alone	44,693	1.6%	n/a
Native Hawaiian and Other Pacific Islander alone	794	0.0%	n/a
Some other race alone	37,958	1.4%	n/a
Two or more races	33,192	1.2%	n/a
Total Nonwhite	297,657	11.0%	n/a
Not of Hispanic/Latino origin	2,626,236	96.7%	7.0%
Hispanic/Latino origin	88,398	3.3%	97.1%
Total Urban	3,663,643	100.0%	14.1%
White alone	3,123,911	85.3%	n/a
Nonwhite	539,732	14.7%	n/a
Not of Hispanic/Latino origin	3,489,378	95.2%	11.5%
Hispanic/Latino origin	174,265	4.8%	111.1%
Total Rural	1,700,032	100.0%	1.2%
White alone	1,645,946	96.8%	n/a
Nonwhite	54,086	3.2%	n/a
Not of Hispanic/Latino origin	1,681,376	98.9%	0.7%
Hispanic/Latino origin	18,656	1.1%	75.6%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 1; 1990 Census of Population and Housing, Summary Tape File 1a.

TABLE 12.4. Educational Attainment: 2000

	Wisconsin		
	Number	% of Total	% Change from 1990
All Persons 25 Years and Over	3,475,878	100.0%	12.3%
Less than ninth grade	186,125	5.4%	-36.9%
Grade 9–12, no diploma	332,292	9.6%	-9.5%
High school graduate	1,201,813	34.6%	4.7%
Some college, no degree	715,664	20.6%	38.9%
Associate degree	260,711	7.5%	18.4%
Bachelor's degree	530,268	15.3%	41.2%
Advanced degree	249,005	7.2%	43.6%
White Alone	3,192,571	100.0%	9.4%
Less than ninth grade	153,166	4.8%	-43.4%
Grade 9–12, no diploma	274,317	8.6%	-15.4%
High school graduate	1,124,889	35.2%	2.1%
Some college, no degree	660,234	20.7%	36.8%
Associate degree	244,818	7.7%	16.1%
Bachelor's degree	504,486	15.8%	38.9%
Advanced degree	230,661	7.2%	40.0%
Nonwhite	283,307	100.0%	61.0%
Less than ninth grade	32,959	11.6%	36.4%
Grade 9–12, no diploma	57,975	20.5%	34.8%
High school graduate	76,924	27.2%	68.0%
Some college, no degree	55,430	19.6%	70.1%
Associate degree	15,893	5.6%	71.9%
Bachelor's degree	25,782	9.1%	106.4%
Advanced degree	18,344	6.5%	112.3%
Hispanic/Latino Origin	86,890	100.0%	131.9%
Less than ninth grade	21,855	25.2%	121.5%
Grade 9–12, no diploma	17,586	20.2%	140.1%
High school graduate	21,060	24.2%	136.7%
Some college, no degree	13,112	15.1%	130.3%
Associate degree	3,332	3.8%	71.0%
Bachelor's degree	6,074	7.0%	181.1%
Advanced degree	3,871	4.5%	146.4%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 3; 1990 Census of Population and Housing, Summary Tape File 3a.

TABLE 12.5. **Persons with Limited English-Speaking Ability: 2000**

	Wisconsin		
	Number	% of Total	% Change from 1990
All Persons 5 Years and Over	5,022,073	100.0%	10.8%
Speak English "Not well" or "Not at all"	71,170	1.4%	95.4%
5 to 17 years	14,027	0.3%	78.2%
18 to 64 years	50,124	1.0%	131.0%
65 years and over	7,019	0.1%	6.7%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 3; 1990 Census of Population and Housing, Summary Tape File 3a.

TABLE 12.6. **Poverty Status in 1999, Persons**

	Wisconsin		
	Number	% of Total	% Change from 1990
All Persons for Whom Poverty Status Is Determined	5,211,603	100.0%	9.6%
Below 50% of poverty level	193,219	3.7%	7.5%
Below 75% of poverty level	303,724	5.8%	-10.9%
Below poverty level	451,538	8.7%	-11.2%
Below 125% of poverty level	617,301	11.8%	-11.9%
Below 150% of poverty level	806,392	15.5%	-9.3%
Below 200% of poverty level	1,214,968	23.3%	-9.2%
200% and over	3,996,635	76.7%	17.0%
Persons Aged 0 to 17 for Whom Poverty Status Is Determined	1,342,950	100.0%	5.6%
Below poverty level	150,166	11.2%	-20.5%
Persons Aged 18 to 64 for Whom Poverty Status Is Determined	3,205,840	100.0%	11.4%
Below poverty level	252,127	7.9%	-4.8%
Persons Aged 65+ for Whom Poverty Status Is Determined	662,813	100.0%	9.6%
Below poverty level	49,245	7.4%	-10.1%
Persons 0 to 17 Below Poverty	150,166	100.0%	-20.5%
Urban	113,397	75.5%	-16.9%
Rural	36,769	24.5%	-29.9%
Persons 18 to 64 Below Poverty	252,127	100.0%	-4.8%
Urban	198,553	78.8%	1.7%
Rural	53,574	21.2%	-23.1%
Persons 65+ Below Poverty	49,245	100.0%	-10.1%
Urban	32,144	65.3%	0.2%
Rural	17,101	34.7%	-24.8%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 3; 1990 Census of Population and Housing, Summary Tape File 3a.

TABLE 12.7. **Poverty Status in 1999, Households**

	Wisconsin		
	Number	% of Total	% Change from 1990
Total Households	2,086,304	100.0%	14.4%
Below poverty level	174,845	8.4%	-7.4%
Family Households	1,395,037	100.0%	8.6%
Below poverty level	78,188	5.6%	-19.8%
Married Couples with Children	521,669	100.0%	1.3%
Below poverty level	17,363	3.3%	-32.5%
Single Mothers with Children	135,464	100.0%	17.6%
Below poverty level	38,464	28.4%	-23.0%
Single Fathers with Children	45,300	100.0%	79.0%
Below poverty level	6,010	13.3%	57.0%
Nonfamily Households	691,267	100.0%	28.0%
Below poverty level	96,657	14.0%	5.7%
Nonfamily with Householder Age 65+	216,086	100.0%	8.5%
Below poverty level	30,167	14.0%	-15.4%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 3; 1990 Census of Population and Housing, Summary Tape File 3a.

TABLE 12.8. **Labor Force Characteristics, 2000**

	Wisconsin		
	Number	% of Total	% Change from 1990
All Persons 16 Years and Over	4,157,030	100.0%	11.4%
In labor force	2,872,104	69.1%	13.9%
In armed forces	2,868	0.1%	-40.1%
In civilian labor force	2,869,236	69.0%	14.0%
Employed	2,734,925	65.8%	14.6%
Unemployed	134,311	3.2%	2.7%
Unemployment rate		4.7%	
Not in labor force	1,284,926	30.9%	6.1%
Males 16 Years and Over	2,030,019	100.0%	12.9%
In labor force	1,508,279	74.3%	11.0%
In armed forces	2,426	0.1%	-43.2%
In civilian labor force	1,505,853	74.2%	11.1%
Employed	1,428,493	70.4%	11.6%
Unemployed	77,360	3.8%	3.6%
Unemployment rate		5.1%	
Not in labor force	521,740	25.7%	18.9%
Females 16 Years and Over	2,127,011	100.0%	9.9%
In labor force	1,363,825	64.1%	17.3%
In armed forces	442	0.0%	-14.5%
In civilian labor force	1,363,383	64.1%	17.3%
Employed	1,306,432	61.4%	18.1%
Unemployed	56,951	2.7%	1.5%
Unemployment rate		4.2%	
Not in labor force	763,186	35.9%	-1.1%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 3; 1990 Census of Population and Housing, Summary Tape File 3a.

TABLE 12.9. **Disability Status of Civilian Noninstitutionalized Persons: 2000**

	Wisconsin	
	Number	% of Total
Persons 5 to 15 Years	863,828	100.0%
With one type of disability	42,940	5.0%
Sensory disability	3,935	0.5%
Physical disability	2,325	0.3%
Mental disability	35,916	4.2%
Self-care disability	764	0.1%
With two or more types of disability	10,252	1.2%
Persons 16 to 64 Years	3,413,234	100.0%
With one type of disability	277,671	8.1%
Sensory disability	33,824	1.0%
Physical disability	56,705	1.7%
Mental disability	34,201	1.0%
Self-care disability	1,078	0.0%
Go-outside-home disability	16,826	0.5%
Employment disability	135,037	4.0%
With two or more types of disability	217,817	6.4%
Persons 65 Years and Over	662,813	100.0%
With one type of disability	125,240	18.9%
Sensory disability	26,025	3.9%
Physical disability	59,715	9.0%
Mental disability	5,722	0.9%
Self-care disability	849	0.1%
Go-outside-home disability	32,929	5.0%
With two or more types of disability	116,997	17.7%

Prepared by The Applied Population Laboratory, UW-Madison/Extension, 2002.

Sources: 2000 Census of Population and Housing, Summary File 3.

Population and Housing, Summary Tape File 3a.

Reference

U.S. Bureau of the Census. 2000. *Census of Population and Housing*. Washington, D.C.: U.S. Bureau of the Census.

2002 Survey of Library Services to Adults with Special Needs

Until 2002, the DLTCL did not have data on a wide range of services for special needs. To establish a baseline of data, a special needs survey was conducted in 2002. These data provide a current indication of what services are most typical for public libraries in Wisconsin. In the future, comparisons of new data to this baseline information will be made to measure statewide progress public libraries make in serving adults who have special needs.

Public Library Development Team

SURVEY OF LIBRARY SERVICES TO ADULTS WITH

SPECIAL NEEDS

PI-Q02-21 (New 5-02)

Name of Library

City, Town or Village

1a. My library has at least one periodical or newsletter of special interest to adults who have:

- ☐ Mobility disabilities (Examples: *New Mobility*, *Exceptional Parent*, *Closing the Gap*)
- ☐ Vision disabilities (Examples: *The Braille Forum*, *Dots*)
- ☐ Hearing disabilities (Examples: *Deaf Nation*, *Silent News*)
- ☐ Emotional or mental disabilities (Example: *The Bell*, *Smooth Sailing*)
- ☐ Cognitive disabilities (Example: *Disability Solutions*)

1b. My library has at least one periodical or newsletter of special interest to adults who are:

- ☐ Seniors or care givers for seniors (Example: AARP publications such as *MM* [formerly *Modern Maturity*] or *My Generation*, or a local seniors guide to services and activities)
- ☐ Adults who cannot read well (Example: local literacy newsletter)
- ☐ Adults who speak Spanish (local, national, or international newspaper in Spanish)
- ☐ Adults who are unemployed (Example: State Job Listings)
- ☐ Adults who speak a language other than English

1c. Language other than English or Spanish

2a. My library has added materials in the past three years related to:

- ☐ Mobility disabilities
- ☐ Vision disabilities
- ☐ Hearing disabilities/sign language
- ☐ Adult literacy
- ☐ Unemployment
- ☐ Seniors

- ☐ Emotional or mental disabilities
- ☐ Cognitive disabilities

2b. My library has added materials in the past three years for adults who:

- ☐ Speak Spanish
- ☐ Want to learn Sign Language
- ☐ Use a first language other than English or Spanish

3a. My library has a brochure that describes special services for people who have:

- ☐ Mobility disabilities (Examples: brochures on building accessibility, home delivery, adapted workstation)
- ☐ Vision disabilities (Examples: promotional brochures for vision aides, large print, adapted workstation)
- ☐ Hearing disabilities (Examples: brochures promoting a TTY phone number, assistive listening devices, or how to request a sign language interpreter)

3b. My library has a brochure that describes special services for people who are:

- ☐ Seniors (Examples: brochures on home delivery, senior classes on using the Internet, wheelchair availability)
- ☐ Adults with literacy needs (Examples: brochures on special literacy collection, space for tutors and students to study, adapted workstation that read text)
- ☐ Adults who use a first language other than English (Example: brochures translated into other languages, bibliographies, or brochures on special collections that identify a bilingual staff person, or list the phone number for Non-english reference assistance)
- ☐ Adults who are unemployed (Examples: brochures about the library's Job Center)

4. My library provides deposit collections (directly or as part of a network of libraries) at:

- ☐ Mental health institutions
- ☐ Adult jails, prisons, or detention centers
- ☐ Senior centers and/or housing units
- ☐ Nursing homes
- ☐ Other (please specify)

5a. The following library publications routinely include information on accommodations for special needs that are available, and how to request them:

- ☐ Service brochures
- ☐ Meeting notices
- ☐ Program fliers
- ☐ Forms
- ☐ Annual summary of services or reports
- ☐ Newsletters

5b1. The following library publications are currently available in large print or non-print format, or in other languages:

Available in Large Print / or Non-Print Format

- ☐ Service brochures
- ☐ Meeting notices
- ☐ Program fliers
- ☐ Card application and other forms
- ☐ Annual summary of services or reports
- ☐ Newsletters

5b2. Available in Other Language

- ☐ Service brochures
- ☐ Meeting notices
- ☐ Program fliers
- ☐ Card applications and other forms
- ☐ Annual summary of services or reports
- ☐ Newsletters

6a. My library has these adaptive technologies

- ☐ Remote access to the library's catalog and webpage
- ☐ Descriptive video (action is described for people who can not see)
- ☐ A very bright light that can be moved around the library as needed
- ☐ Hand magnifier(s)
- ☐ A machine, other than a computer, for in-house use, that scans, enlarges text
- ☐ A machine, other than a computer, for in-house use, that reads text
- ☐ A TTY (text telephone for people who are deaf or who have speech disabilities)
- ☐ Closed captioned video (text captions explain what is being said when a decoder is used)
- ☐ Signed Video (text is repeated by a sign language interpreter in a corner of the screen)

6b. My library routinely makes these accommodations:

- ☐ A microphone is routinely used at board meetings, and all library programs
- ☐ Assistive listening devices are available at board and public meetings, all library programs
- ☐ Assistive listening devices are available at service desks
- ☐ All routine and emergency announcements, (notice that the library is closing, fire, etc.) include flashing lights to signal visually that an announcement is being made

7a. My library provides home delivery of materials to people with:

- ☐ Mobility disabilities
- ☐ Vision impairment

- ☐ Emotional or cognitive disabilities
- ☐ Responsibilities for a family member who has severe disabilities

7b. My library provides home delivery of materials to people who live:

- ☐ At home, seniors or others who cannot leave their homes easily
- ☐ In senior apartments, complexes, or assisted living centers
- ☐ In nursing homes or other types of institutions
- ☐ In jails, detention facilities and/or prisons

8a. Does your library have a web page?

- ☐ Yes
- ☐ No (if No, go directly to question 9)

8b. *If Yes*, Does your library web page have links to resources or information about, or that address the concerns of, people with:

- ☐ Mobility disabilities
- ☐ Vision disabilities
- ☐ Emotional or mental disabilities
- ☐ Brain injuries
- ☐ Cognitive disabilities
- ☐ Hearing disabilities

8c. *If Yes*, does your library web page have links to resources or information about, or that address the concerns of, people who are:

- ☐ Seniors
- ☐ Adults who cannot read well
- ☐ Adults who use a first language other than English
- ☐ Poor
- ☐ Unemployed
- ☐ Members of a minority group (Example: support agencies for Hmong or Hispanic families)

9. My library has sent a staff person within the past three years to a training session on services for or general background information on:

- ☐ Mobility disabilities
- ☐ Unemployment
- ☐ Vision disabilities

- ☐ Poverty
- ☐ Hearing disabilities
- ☐ Cognitive disabilities
- ☐ Emotional or mental disabilities
- ☐ Seniors
- ☐ Adults who cannot read well
- ☐ Adults who use a first language other than English

10a. In the past three years my library has included people with any of the following special needs (or advocacy groups for them) in a planning process:

- ☐ Mobility disabilities
- ☐ Vision disabilities
- ☐ Hearing disabilities
- ☐ Emotional or mental disabilities
- ☐ Cognitive disabilities

10b. In the past three years my library has included in a planning process, agencies that represent, or people who are:

- ☐ Seniors
- ☐ Adults who cannot read well
- ☐ Adults who use a first language other than English
- ☐ Poor
- ☐ Unemployed

11a. My library offers these literacy services:

- ☐ Referral of student and tutors to literacy services providers
- ☐ Contact information about literacy providers available for the public
- ☐ Print or media instructional resources for literacy tutors
- ☐ Space in the library used regularly for literacy tutoring, adult basic education instruction, or tutor training sessions
- ☐ Unemployed

11b. In the last three years my library has:

- ☐ Consulted with other libraries or System on literacy issues and services
- ☐ Allowed the use of the library's phone number as a contact number for a literacy provider (typically a local literacy council)
- ☐ Publicized literacy issues at programs, meetings, training sessions, in newsletters, or with displays
- ☐ Conducted a tour, orientation, or open house for adults and families with literacy needs
- ☐ Participated as a member of a literacy council or coalition

Summary of Survey of Library Services to Adults with Special Needs (September/October 2002)

Responses to survey (293 of 380, 77%)

	Number of Libraries	Percentage of Responding Libraries	Population Served by Respondents	Percentage of Population
1a. My library has at least one periodical or newsletter of special interest to adults who have:				
Mobility disabilities (Examples: <i>New Mobility</i> , <i>Exceptional Parent</i> , <i>Closing the Gap</i>)	37	13%	1,756,168	38%
Vision disabilities (Examples: <i>The Braille Forum</i> , <i>Dots</i>)	38	13%	1,497,210	32%
Hearing disabilities (Examples: <i>Deaf Nation</i> , <i>Silent News</i>)	12	4%	1,161,992	25%
Emotional or mental disabilities (Example: <i>The Bell, Smooth Sailing</i>)	31	11%	1,352,790	29%
Cognitive disabilities (Example: <i>Disability Solutions</i>)	11	4%	1,152,533	25%
1b. My library has at least one periodical or newsletter of special interest to adults who are:				
Seniors or caregivers for seniors (Example: AARP publications such as <i>MM</i> [formerly <i>Modern Maturity</i>] or <i>My Generation</i> , or a local seniors guide to services and activities)	224	76%	4,289,292	92%
Adults who cannot read well (Example: local literacy newsletter)	53	18%	2,536,121	54%
Adults who speak Spanish (local, national, or international newspaper in Spanish)	40	14%	2,449,645	52%
Adults who are unemployed (Example: <i>State Job Listings</i>)	136	46%	3,955,109	85%
Adults who speak a language other than English	30	10%	2,173,145	47%
1c. Language other than English or Spanish				
Specify	27			
Hmong(10), French(7), German (5), Czech (2), Ojibwe(2), Polish(2), Russian(2), Vietnamese, Chinese, Norwegian, Somali				
2a. My library has added materials in the past three years related to:				
Mobility disabilities	89	30%	2,910,982	62%
Vision disabilities	143	49%	3,317,571	71%
Hearing disabilities/sign language	174	59%	3,754,850	80%
Adult literacy	136	46%	3,613,898	77%
Unemployment	152	52%	3,623,582	78%
Seniors	206	70%	4,168,448	89%
Emotional or mental disabilities	169	58%	3,623,583	78%
Cognitive disabilities	138	47%	3,389,804	73%
2b. My library has added materials in the past three years for adults who:				
Speak Spanish	112	38%	3,285,513	70%
Want to learn Sign Language	183	62%	3,855,212	83%
Use a first language other than English or Spanish	62	21%	2,731,603	58%
3a. My library has a brochure that describes special services for people who have:				
Mobility disabilities (Examples: brochures on building accessibility, home delivery, adapted workstation)	58	20%	2,612,744	56%
Vision disabilities (Examples: promotional brochures for vision aides, large print, adapted workstation)	88	30%	2,758,940	59%
Hearing disabilities (Examples: brochures promoting a TTY phone number, assistive listening devices, or how to request a sign language interpreter)	41	14%	2,319,517	50%

	<i>Number of Libraries</i>	<i>Percentage of Responding Libraries</i>	<i>Population Served by Respondents</i>	<i>Percentage of Population</i>
3b. My library has a brochure that describes special services for people who are:				
<i>Seniors (Examples: brochures on home delivery, senior classes on using the Internet, wheelchair availability)</i>	99	34%	2,995,708	64%
<i>Adults with literacy needs (Examples: brochures on special literacy collection, space for tutors and students to study, adapted workstation that read text)</i>	65	22%	2,030,068	43%
<i>Adults who use a first language other than English (Example: brochures translated into other languages, bibliographies, or brochures on special collections that identify a bilingual staff person, or list the phone number for Non-English reference assistance)</i>	39	13%	2,097,627	45%
<i>Adults who are unemployed (Examples: brochures about the library's Job Center)</i>	65	22%	1,980,779	42%
4. My library provides deposit collections (directly or as part of a network of libraries) at:				
<i>Mental health institutions</i>	10	3%	512,158	11%
<i>Adult jails, prisons, or detention centers</i>	22	8%	713,477	15%
<i>Senior centers and/or housing units</i>	88	30%	2,902,056	62%
<i>Nursing homes</i>	95	32%	3,115,271	67%
<i>Other (please specify)</i>	18	6%	1,110,509	24%
<i>Specify:</i>	25			
Adult daycare, assisted living				
Assisted living				
Assisted living facility				
Assisted living site				
Bolton Refuge House				
Boys and Girls Club, Head Start				
Childcare Centers				
Children's care centers				
Daycare centers				
Daycare providers (12)				
Daycare, Head Start				
Daycares and preschools				
Fire station, daycares				
Homebound customers				
Individuals can request in home delivery and pickup.				
Juvenile detention centers				
Licensed family daycare providers				
Provides additional AV materials and large print to Amherst Public Library on a quarterly basis				
Senior centers in Winter. WRLS does jails. Youth Services does daycares, etc. in low income areas.				
Senior nutrition site				
Strum Nursing Home				
We do not have deposit collections; we visit rooms/apartments at nursing home and elderly housing units.				
We donate materials to the jail.				
We have in the past at the jail and nursing homes. The need has changed as the jail is only two blocks away and they walk over with a permission slip.				
We supply materials to local assisted-care centers.				

	<i>Number of Libraries</i>	<i>Percentage of Responding Libraries</i>	<i>Population Served by Respondents</i>	<i>Percentage of Population</i>
5a. The following library publications routinely include information on accommodations for special needs that are available, and how to request them:				
<i>Service brochures</i>	56	19%	1,652,382	35%
<i>Meeting notices</i>	89	30%	2,934,035	63%
<i>Program fliers</i>	81	28%	2,589,843	55%
<i>Forms</i>	19	6%	502,123	11%
<i>Annual summary of services or reports</i>	28	10%	632,664	14%
<i>Newsletters</i>	51	17%	978,753	21%
5b1. The following library publications are currently available in large print or nonprint format, or in other languages:				
Available in Large Print or Nonprint Format				
<i>Service brochures</i>	19	6%	1,580,399	34%
<i>Meeting notices</i>	7	2%	832,234	18%
<i>Program fliers</i>	11	4%	1,133,181	24%
<i>Card application and other forms</i>	16	5%	556,066	12%
<i>Annual summary of services or reports</i>	3	1%	624,044	13%
<i>Newsletters</i>	4	1%	604,597	13%
5b2. Available in Other Language				
<i>Service brochures</i>	32	11%	2,000,842	43%
<i>Meeting notices</i>	2	1%	98,201	2%
<i>Program fliers</i>	10	3%	1,298,921	28%
<i>Card applications and other forms</i>	39	13%	2,013,372	43%
<i>Annual summary of services or reports</i>	0	0%	-	0%
<i>Newsletters</i>	1	0%	596,250	13%
6a. My library has these adaptive technologies:				
<i>Remote access to the library's catalog and Web page</i>	176	60%	4,057,986	87%
<i>Descriptive video (action is described for people who cannot see)</i>	51	17%	2,477,159	53%
<i>A very bright light that can be moved around the library as needed</i>	15	5%	735,343	16%
<i>Hand magnifier(s)</i>	170	58%	4,028,688	86%
<i>A machine, other than a computer, for in-house use, that scans, enlarges text</i>	68	23%	2,496,630	53%
<i>A machine, other than a computer, for in-house use, that reads text</i>	12	4%	753,137	16%
<i>A TTY (text telephone for people who are deaf or who have speech disabilities)</i>	38	13%	2,554,244	55%
<i>Closed-captioned video (text captions explain what is being said when a decoder is used)</i>	107	37%	3,142,181	67%
<i>Signed video (text is repeated by a sign language interpreter in a corner of the screen)</i>	20	7%	1,392,686	30%
6b. My library routinely makes these accommodations:				
<i>A microphone is routinely used at board meetings, and all library programs</i>	12	4%	562,806	12%
<i>Assistive listening devices are available at board and public meetings, all library programs</i>	11	4%	819,850	18%
<i>Assistive listening devices are available at service desks</i>	26	9%	1,320,313	28%

	<i>Number of Libraries</i>	<i>Percentage of Responding Libraries</i>	<i>Population Served by Respondents</i>	<i>Percentage of Population</i>
<i>All routine and emergency announcements, (notice that the library is closing, fire, etc.) include flashing lights to signal visually that an announcement is being made</i>	33	11%	1,124,980	24%
7a. My library provides home delivery of materials to people with:				
<i>Mobility disabilities</i>	145	49%	3,484,121	75%
<i>Vision impairment</i>	104	35%	3,220,372	69%
<i>Emotional or cognitive disabilities</i>	59	20%	1,563,700	33%
<i>Responsibilities for a family member who has severe disabilities</i>	63	22%	1,516,257	32%
7b. My library provides home delivery of materials to people who live:				
<i>At home, seniors or others who cannot leave their homes easily</i>	154	53%	3,529,249	76%
<i>In senior apartments, complexes, or assisted living centers</i>	141	48%	3,332,578	71%
<i>In nursing homes or other types of institutions</i>	111	38%	2,962,935	63%
<i>In jails, detention facilities and/or prisons</i>	10	3%	332,727	7%
8a. Does your library have a web page?				
<i>Yes</i>	208	71%	4,291,087	92%
<i>No</i>	83	29%	378,688	8%
8b. If Yes, Does your library web page have links to resources or information about, or that address the concerns of, people with:				
<i>Mobility disabilities</i>	26	9%	1,590,060	34%
<i>Vision disabilities</i>	29	10%	1,813,559	39%
<i>Emotional or mental disabilities</i>	28	10%	1,774,871	38%
<i>Brain injuries</i>	22	8%	1,615,872	35%
<i>Cognitive disabilities</i>	21	7%	1,490,312	32%
<i>Hearing disabilities</i>	28	10%	1,761,927	38%
8c. If Yes, does your library web page have links to resources or information about, or that address the concerns of, people who are:				
<i>Seniors</i>	56	19%	2,374,383	51%
<i>Adults who cannot read well</i>	27	9%	1,572,256	34%
<i>Adults who use a first language other than English</i>	20	7%	1,529,569	33%
<i>Poor</i>	22	8%	1,502,899	32%
<i>Unemployed</i>	47	16%	2,055,805	44%
<i>Members of a minority group (Example: support agencies for Hmong or Hispanic families)</i>	23	8%	1,682,322	36%
9. My library has sent a staff person within the past three years to a training session on services for or general background information on:				
<i>Mobility disabilities</i>	56	19%	1,444,377	31%
<i>Unemployment</i>	31	11%	1,323,737	28%
<i>Vision disabilities</i>	57	19%	1,833,867	39%
<i>Poverty</i>	24	8%	878,655	19%
<i>Hearing disabilities</i>	41	14%	1,149,195	25%
<i>Cognitive disabilities</i>	39	13%	1,207,989	26%
<i>Emotional or mental disabilities</i>	36	12%	569,427	12%
<i>Seniors</i>	56	19%	2,118,262	45%

	<i>Number of Libraries</i>	<i>Percentage of Responding Libraries</i>	<i>Population Served by Respondents</i>	<i>Percentage of Population</i>
<i>Adults who cannot read well</i>	43	15%	1,531,890	33%
<i>Adults who use a first language other than English</i>	46	16%	2,291,909	49%

10a. In the past three years my library has included people with any of the following special needs (or advocacy groups for them) in a planning process:

<i>Mobility disabilities</i>	31	11%	1,210,757	26%
<i>Vision disabilities</i>	23	8%	1,199,085	26%
<i>Hearing disabilities</i>	18	6%	260,548	6%
<i>Emotional or mental disabilities</i>	9	3%	234,556	5%
<i>Cognitive disabilities</i>	12	4%	289,202	6%

10b. In the past three years my library has included in a planning process agencies that represent, or people who are:

<i>Seniors</i>	85	29%	1,106,550	24%
<i>Adults who cannot read well</i>	23	8%	1,267,892	27%
<i>Adults who use a first language other than English</i>	20	7%	1,429,532	31%
<i>Poor</i>	23	8%	918,102	20%
<i>Unemployed</i>	23	8%	840,660	18%

11a. My library offers these literacy services:

<i>Referral of student and tutors to literacy services providers</i>	134	46%	3,494,929	75%
<i>Contact information about literacy providers available for the public</i>	154	53%	3,567,083	76%
<i>Print or media instructional resources for literacy tutors</i>	80	27%	2,935,466	63%
<i>Space in the library used regularly for literacy tutoring, adult basic education instruction, or tutor training sessions</i>	151	52%	3,820,481	82%
<i>Unemployed</i>	45	15%	1,769,346	38%

11b. In the last three years my library has:

<i>Consulted with other libraries or system on literacy issues and services</i>	119	41%	2,706,379	58%
<i>Allowed the use of the library's phone number as a contact number for a literacy provider (typically a local literacy council)</i>	67	23%	1,752,622	38%
<i>Publicized literacy issues at programs, meetings, training sessions, in newsletters, or with displays</i>	77	26%	2,383,479	51%
<i>Conducted a tour, orientation, or open house for adults and families with literacy needs</i>	55	19%	2,415,302	52%
<i>Participated as a member of a literacy council or coalition</i>	48	16%	2,385,179	51%

